

Sample Only

Back Office

User Guide

Last Updated: September 2007

Copyright © 2007 D-Link Corporation

All rights reserved. Printed in Singapore. September 2007. D-Link Corporation reserves the right to change, modify, and revise this publication without notice.

Trademarks

Copyright 2007 D-Link Corporation. All rights reserved. D-Link, D-Link logo, and the D-Link Partner System are trademarks of D-Link Corporation. All other brand and product names are registered trademarks or trademarks of their respective holders.

Statement of Conditions

In the interest of improving internal design, operation function, and/or reliability, D-Link Corporation reserves the right to make changes to products described in this document without notice. D-Link Corporation does not assume any liability that may occur due to the use or application of the information described herein.

Prepared For

D-Link International Pte Ltd 1 International Business Park #03-12 The Synergy Singapore 609917. Tel: (65) 6774 6233 Fax (65) 6774 6322. Web: <http://www.dlink-intl.com>.

Revision History

Version	Date	Description	By
1.0	28-Sep-2007	DPS User Guide (Phase 1)	Edmond Ng
	DD-MMM-YYYY		

Contents

1	Before You Start.....	4
2	Overview.....	5
3	Getting Started	8
4	Managing the System	12
5	Managing the Home Page	24
6	Managing Information	29
7	Managing Users Account	55
8	Managing Training.....	63
9	Managing the Forum.....	69
10	Managing Product Information	77
11	Managing Wireless Calculator	94
12	Managing Report.....	103

1 Before You Start

1.1 Audience

The *D-Partner Back Office User Guide* contains information for setup and management of the D-Link D-Partner System. This user guide is intended for administrators of the D-Partner System, and should be familiar with basic computer knowledge, operating systems, and software applications.

1.2 Document Conventions

The following table describes the convention used in this documentation.

Convention	Description
[]	Square brackets indicate an optional entry.
Bold font	Indicates a button, a toolbar icon, menu, or menu item. For example: Open the File menu and choose Cancel. Used for emphasis. Bold font is also used to represent filenames, program names and commands. For example: use the Copy command.
Initial capital letter	Indicates a window name. Names of keys on the keyboard have initial capitals. For example: Click Enter.
<i>Italics</i>	Indicates a field. Also can indicate a variable or parameter that is replaced with an appropriate word or string. For example: type <i>filename</i> means you should type the actual filename instead of the word shown in italic.
Menu Name > Menu Option	Menu Name > Menu Option indicates the menu structure. For example: Management > User > Add means clicking the Add button in the page selection of the User sub menu from the Management main menu.
Typewriter Font	Indicates commands and responses to prompts that must be typed exactly as printed in the manual.
NOTE:	These are information requiring special attention, or additional information relevant to topic being discussed.

2 Overview

2.1 Introduction to DPS Back Office

The D-Partner System (DPS) is the central resource center for D-Link partners to obtain all necessary information and support on D-Link's small-to-medium sized business (SMB) solutions, and serves as the platform for communication between D-Link International (DI), its organizational business units (OBUs), and their solution integrator (SI) partners.

The DPS is managed and administered through the D-Partner WebSite Back Office.

2.2 System Concept

Categories of management and administration in the D-Partner WebSite Back Office include:

- A. Management
- B. Home
- C. Information
- D. Account
- E. Training
- F. Forum
- G. Product
- H. Wireless Calculator
- I. Report

A. Management

This is where the administrator manages Group and User, their access rights, functional categories, privileges, activity logs, mail logs, configuration, and others.



B. Home

This is where the administrator manages the DPS home page advertisement banner image, and the feedback from users.



C. Information

This is where the administrator manages all uploaded documents and case studies to DPS, specify new document category types and product models, send newsletter, post SDD FAQs, and add information/HTML codes to Online Demo web page.



D. Account

This is where the administrator adds or edits the country list in DPS, and manages the OBU and Partner accounts.



E. Training

This is where the administrator manages all the information at the Training web page, including posting schedules and exam questions.



F. Forum

This is where the administrator manages the forums for technical, sales, product management discussions, and the online Q&A.



G. Product

This is where the administrator assigns and manages product categories and other specifications.



H. Wireless Calculator

This is where the administrator manages the Wireless Calculator's configuration and specifies parameters of use for the AP, cable, and antenna.



I. Report

This is where the administrator manages and generates reports of OBUs and partners' visitor analysis, document and product hit rates.

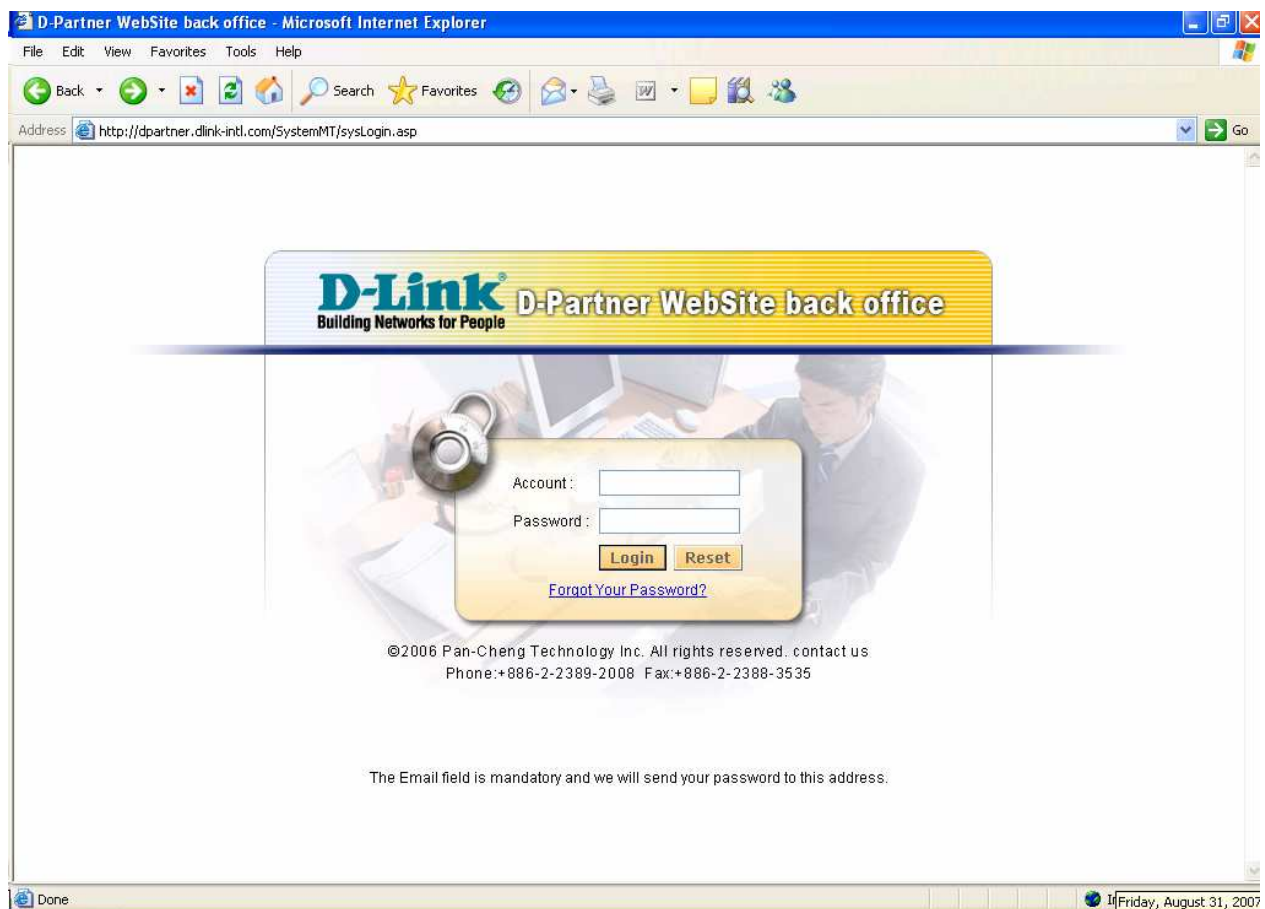


3 Getting Started

3.1 Accessing the Back Office

If you have been assigned the rights to access the Back Office, you can access it at the following web address:

<http://dpartner.dlink-intl.com/SystemMT/sysLogin.asp>



Steps

1. In the web browser address line, enter the web address: <http://.dlink-sysLogin>
2. At the Back Office screen, enter your account name and password in the *Account* and *Password* field, then click the button, **Login**.

3. Select the Tab of the category you wish to manage:

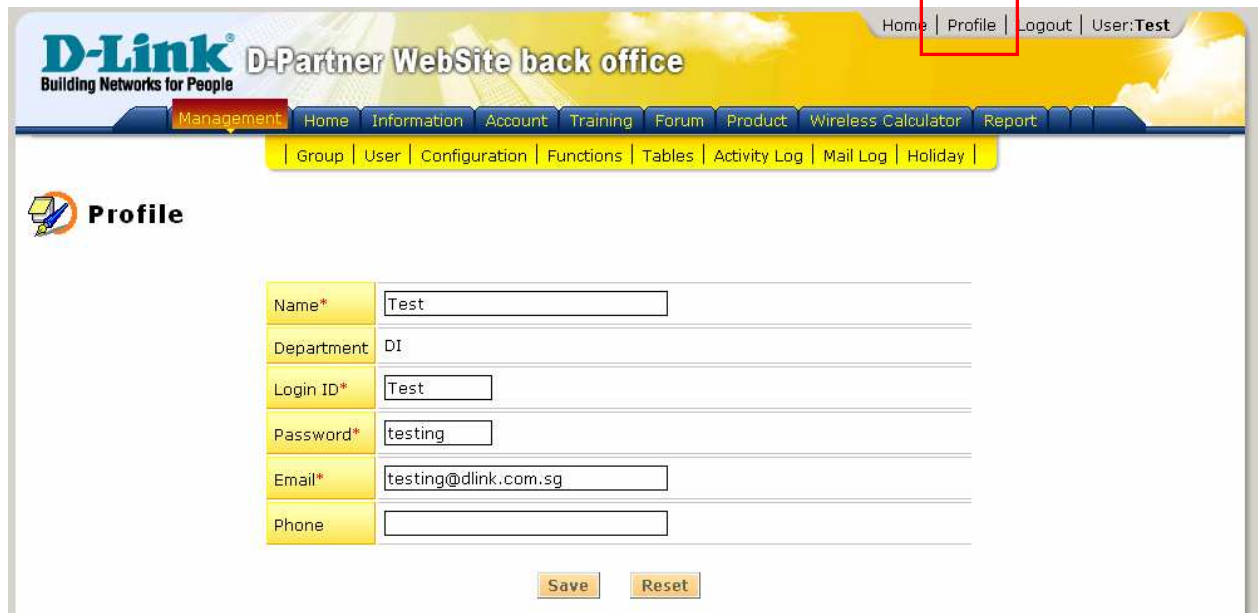


4. Depending on the Tab selected, a submenu of different options will be displayed. Select the function you wish to manage from the submenu accordingly.



3.2 Changing Your Profile Particulars

You can change your profile particulars, such as your password and email address, when required.



The screenshot displays the D-Link D-Partner WebSite back office interface. At the top, the D-Link logo and tagline "Building Networks for People" are visible. The page title is "D-Partner WebSite back office". A navigation bar includes links for Home, Profile, Logout, and User:Test. The Profile link is highlighted with a red box. Below the navigation bar, a secondary menu shows options like Management, Home, Information, Account, Training, Forum, Product, Wireless Calculator, and Report. A third menu lists Group, User, Configuration, Functions, Tables, Activity Log, Mail Log, and Holiday. The main content area is titled "Profile" and contains a form with the following fields: Name* (Test), Department (D1), Login ID* (Test), Password* (testing), Email* (testing@dlink.com.sg), and Phone. At the bottom of the form are "Save" and "Reset" buttons.

Name*	Test
Department	D1
Login ID*	Test
Password*	testing
Email*	testing@dlink.com.sg
Phone	

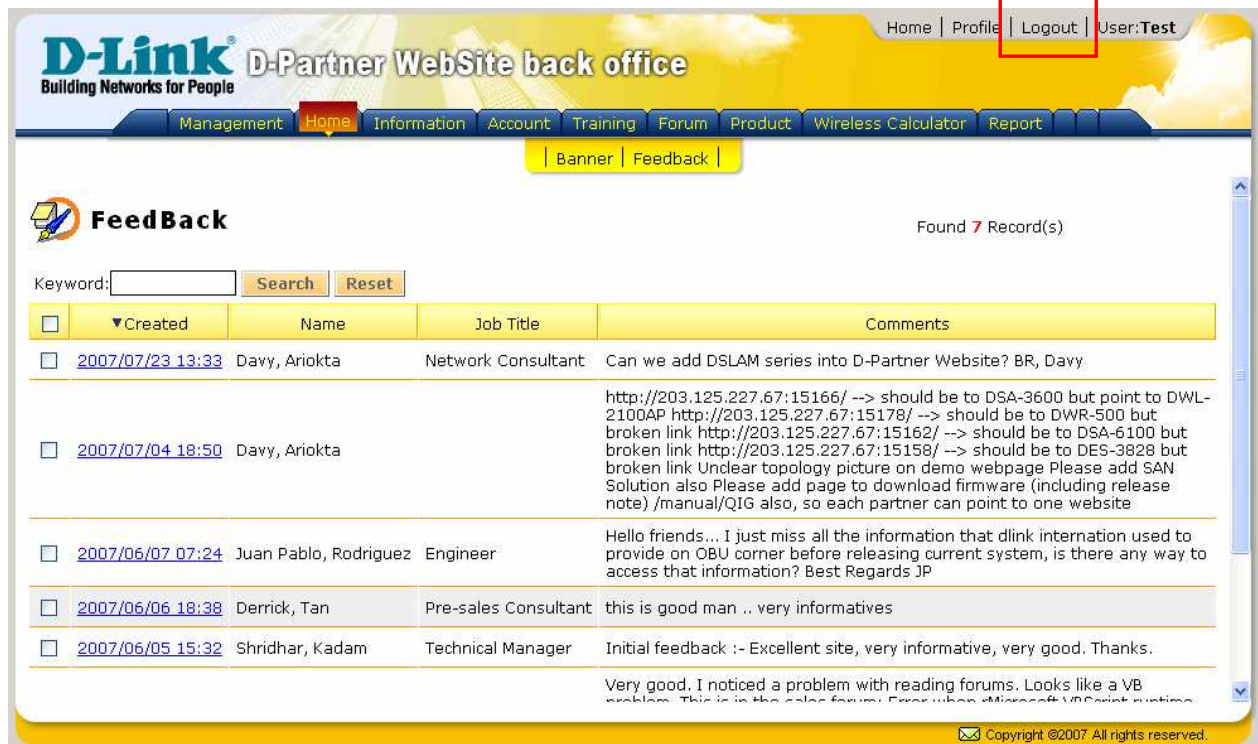
Save Reset

Steps

1. Select **Profile** at the menu on the top right of the Back Office as shown above.
2. Edit your profile particulars as required.
3. Click the **Save** button to save the changes.

3.3 Logging Out from DPS

After you have completed all your necessary activities at DPS, you can exit the system by logging out of the system.



Steps

1. Click on **Logout** at the menu on the top right of the Back Office as shown above.
2. You will be prompted whether you wish to exit the DPS:



3. Click the **OK** button to exit.

4 Managing the System

This chapter provides the administration details for the **Management** category, which include *Group*, *User*, *Configuration*, *Functions*, *Tables*, *Activity Log*, *Mail Log*, and *Holiday*.

4.1 Group

You can add and manage groups in DPS, assign their functional privileges and control their access to specific input tables.

The screenshot displays the 'D-Link D-Partner WebSite back office' interface. The top navigation bar includes links for Home, Profile, Logout, and User:Test. The main navigation menu is divided into two sections: 'Management' (highlighted with a red box) and a secondary menu. The 'Management' section includes links for Group, User, Configuration, Functions, Tables, Activity Log, Mail Log, and Holiday. The 'Group' link is also highlighted with a red box. Below the navigation bar, the 'Group' management page is shown. It features a search bar with an 'Add' button (highlighted with a red box), a 'Keyword' input field, and 'Search' and 'Reset' buttons. A table lists the existing groups, with columns for 'Order', 'Name', 'Member Count', and 'Last Modified'. The table contains three rows: 'MIS' (Order 0, Member Count 2, Last Modified Mar 10, 2007 21:38), 'DI' (Order 0, Member Count 3, Last Modified May 11, 2007 15:08), and 'SDD' (Order 31, Member Count 5, Last Modified Jul 24, 2007 17:51). A 'Del' button is located at the bottom left of the table, and a '(1 / 1)' indicator is at the bottom right. The footer of the page includes a copyright notice: 'Copyright ©2007 All rights reserved.'

Order	Name	Member Count	Last Modified
0	MIS	2	Mar 10, 2007 21:38
0	DI	3	May 11, 2007 15:08
31	SDD	5	Jul 24, 2007 17:51

Steps

1. Select **Management > Group** from the menu.
2. Click on the **Add** button to add a new group.
3. The following pop-up form will be displayed.

http://dpartner.dlink-intl.com - Group form - Microsoft Internet Explorer

Group form {Appending}

Name* Order

Function Privilege

- ☐ **Management**
 - ☐ Group
 - ☐ User
 - ☐ Configuration
 - ☐ Functions
 - ☐ Tables
 - ☐ Activity Log
 - ☐ Mail Log
 - ☐ Holiday
- ☐ **Home**
 - ☐ Banner
 - ☐ Feedback
- ☐ **Information**
 - ☐ Document
 - ☐ Case Studies
 - ☐ SDD FAQ
 - ☐ Newsletter
 - ☐ Model
 - ☐ Document Type
 - ☐ Online Demo HTML
 - ☐ Category
 - ☐ Online Demo
- ☐ **Account**
 - ☐ country
 - ☐ OBU account

Table Privilege

Table name/Description	Power user	Owner			Department		Other	
		ADD	UPD	DEL	UPD	DEL	UPD	DEL
di_Banner Banner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_CategoryNa Category Name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_DocumentTypeNa Document Type	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_exam Exam	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_forum Forum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_issue Issue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_Model Model	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_obu OBU	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_partner Partner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_sdd_faq FAQ	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
di_trainingSchedule Training Schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Report

- ☐ OBU/Partner
- ☐ Document Hit rate
- ☐ Product Hit rate

Save **Reset** **Close**

4. Add a **Name** to the Group and select the privileges you wish to assign to the Group.
5. Click on the **Save** button to save and close the pop-up form.

4.2 User

You can add and manage users in DPS, assign their functional and table privileges using Group, create login IDs, and add user profile information.

D-Link D-Partner WebSite back office

Home | Profile | Logout | User:Test

Management | Home | Information | Account | Training | Forum | Product | Wireless Calculator | Report

Group | **User** | Configuration | Functions | Tables | Activity Log | Mail Log | Holiday

Users Found 13 Record(s)

Add Department: Select.. Group: All.. Keyword: Search Reset

<input type="checkbox"/>	Department	Name	Group	▲Login ID	Email	Last Modified	Last Login
<input type="checkbox"/>	DI	Amos	SDD	Amos	ckwoo@dlink.com.sg	07/06 2007/11:55	07/13 2007/11:09
<input type="checkbox"/>	IT	System	**Not assign	Ben	ben@ms1.icct.com.tw	05/28 2007/11:31	08/29 2007/11:05
<input type="checkbox"/>	DI	Ceron Tan	SDD	Ceron	ctan@dlink.com.sg	05/03 2007/11:29	04/23 2007/16:35
<input type="checkbox"/>	IT	Dennis P	MIS	Dennis_P	dpasa@dlink.com.sg	05/18 2007/10:03	
<input type="checkbox"/>	DI	Edmond Ng	DI	Edmond	eng@dlink.com.sg	08/29 2007/11:23	09/14 2007/11:37
<input type="checkbox"/>	IT	Jacky Chang	DI	jack	jchang@dlink.com.sg	08/29 2007/11:21	08/27 2007/17:16
<input type="checkbox"/>	DI	Jason	**Not assign	jason	jason@ms1.icct.com.tw	06/21 2007/18:06	05/02 2007/12:12
<input type="checkbox"/>	IT	Jessie	MIS	jessie	jchong@dlink.com.sg	05/11 2007/15:08	09/14 2007/09:51
<input type="checkbox"/>	DI	Josh Chai	SDD	Josh	jchai@dlink.com.sg	04/23 2007/15:08	04/30 2007/17:06

Copyright ©2007 All rights reserved.

Steps

1. Select **Management > User** from the menu.
2. Click on the **Add** button to add a new group.
3. The following pop-up form will be displayed.

User form {Appending}

Name* ☐ WebSite Administrator

Group **Not assign ☐ Reset Privilege (Functions and Tables)

Department* Select..

Login ID* *Password ECXHCXEJ

Email*

Phone Login time(HR): From 0 to 24

Remark

Inactive ☐ Employees No.

Save Reset Close

6 Managing Information

This chapter provides the administration details for the **Information** category, which include *Document*, *Case Studies*, *SDD FAQ*, *Newsletter*, *Model*, *Document Type*, *Category*, *Online Demo HTML* and *Online Demo*.

6.1 Document

You can add and manage documents uploaded to DPS, and specify their object accessibility.

D-Link D-Partner WebSite back office

Home | Profile | Logout | User:Test

Management Home **Information** Account Training Forum Product Wireless Calculator Report

Document Case Studies SDD FAQ Newsletter Model Document Type Category Online Demo HTML Online Demo

Document Found 170 Record(s)

Category: Select.. Select.. Select..

Add Document Type: Select.. Object: Select.. Document date: 7/2/2007

Show at: Select.. Keyword: Search Reset

<input type="checkbox"/>	Show at	Document Type	Description	Highlight	Inactive	Last modified	Author
<input type="checkbox"/>	Product Sales	Competitive Analysis	xStack Series Competitive Analysis			Jun 26, 2007	Jessie
<input type="checkbox"/>	Common Marketing Resource	Market Information	IDC Business White Paper			Apr 30, 2007	Jessie
<input type="checkbox"/>	Product Technical	Technical White Paper	DWS-3000 Series Whitepaper			May 30, 2007	
<input type="checkbox"/>	Product Sales	Sales Guide	DWS-3000 Series Sales Guide (For OBU Only)			Jul 16, 2007	Jessie
<input type="checkbox"/>	Product Marketing Sales	Product Image	DES-3400 Series - Front View (low res)			Jun 01, 2007	
<input type="checkbox"/>	Product Technical	Technical White Paper	IPv6 Technical White Paper			May 16, 2007	Edmond Ng

Copyright ©2007 All rights reserved.

Steps

1. Select **Information > Document** from the menu.
2. Click on the **Add** button to add a new document.
3. The following pop-up form will be displayed.

http://dpartner.dlink-intl.com - Document form - Microsoft Internet Explorer

Document form {Appending}

Document type* Select.. Highlight: ☐

Show at* ☐ Product ☐ Marketing ☐ Sales ☐ Technical ☐ Training ☐ Common Marketing Resource ☐ Common Sales Resources ☐ Common Technical Resources ☐ DI Product

Description*

Remark

Product Add Remove

Object ☒ All account ☐ OBU account ☐ SI partner Add Remove

Thumbnail (width 80px, height 64px) Add Erase

Attach* Add Modify Remove Open

Document date 2007/09/18 Inactive ☐ , Order:

Save Reset Close

4. Select **Document type*** and specify where the document should be displayed by checking on the relevant checkboxes at **Show at***.
5. Add a **Description*** for the document to be uploaded.
6. Add a **Remark** if required.
7. Click on the **Add** button under **Product** and select the relevant product information for the document to be uploaded.
8. Click on the **Add** button under **Object** and select the relevant audience the document is targeted for.
9. Click on the **Add** button under **Thumbnail** to upload a thumbnail image file for document.
10. Click on the **Add** button under **Attach*** to upload a file, or select attached file and click **Modify** to rename the filename.
11. Select attached file and click the **Remove** button if you wish to remove file and **Add** a new file.
12. Click on the **Open** button after selecting attached file if you wish to read the content of file.
13. You can change the date for **Document Date** if required.

For example:

The screenshot shows a web browser window titled "http://dpartner.dlink-intl.com - Document form - Microsoft Internet Explorer". The page is titled "Document form" and shows the user "Jessie (08/13 2007)". The form contains the following fields and controls:

- Document type***: A dropdown menu set to "Technical Training materials". A "Highlight:" checkbox is present.
- Show at***: A row of checkboxes for "Product", "Marketing", "Sales", "Technical", "Training", "Common Marketing Resource", "Common Sales Resources", "Common Technical Resources", and "DI Product". The "Technical" and "Training" checkboxes are checked.
- Description***: A text input field containing "DWR-500 Technical Training Guide (PPT) Part 7".
- Remark**: A text area containing "7_DWR-500 Wireless Site Survey.ppt".
- Product**: A list box containing "[Business Wireless] [Wi-Fi Mesh] DWR-500" and "[Business Wireless] [Wi-Fi Mesh] DWR-500". It has "Add" and "Remove" buttons.
- Object**: A list box containing "[DRS] Malaysia", "[DME] Dubai, U.A.E", "[DME] Egypt", and "[DME] Israel". It has "Add" and "Remove" buttons.
- Thumbnail (width 80px, height 64px)**: A small image of a wireless site survey. It has "Add" and "Erase" buttons.
- Attach***: A text area containing "7_DWR-500 Wireless Site Survey.ppt (2.38 MB)". Below it are "Add", "Modify", "Remove", and "Open" buttons.
- Document date**: A date picker set to "2007/06/01".
- Inactive**: A checkbox that is currently unchecked. Next to it is a text input field for "Order:" with the value "0".
- Buttons**: "Save", "Delete", "Reset", and "Close" buttons are at the bottom.

14. Click the **Save** button to save the document form.

NOTE: If you do not wish to have the document set as active yet, click the **Inactive** checkbox before saving.

6.2 Case Studies

You can add and manage case studies uploaded to DPS, and specify their object accessibility.

D-Link D-Partner WebSite back office

Home | Profile | Logout | User:Test

Management Home **Information** Account Training Forum Product Wireless Calculator Report

| Document | **Case Studies** | SDD FAQ | Newsletter | Model | Document Type | Category | Online Demo HTML | Online Demo |

Case Studies Found 66 Record(s)

Add Object: Select.. Year: Select.. Product: Select..

Region: Select.. Vertical Market: Select.. Keyword: Search Reset

<input type="checkbox"/>	Region	Vertical Market	Description	Type	Size	Date	Inactive	Last modified
<input type="checkbox"/>	North America	Enterprise	Business Wireless - Switch - US San Diego - World Baseball Classic - Enterprise	pdf	186113	Jun 15, 2006		Jul 09, 2007
<input type="checkbox"/>	North America	Enterprise	US Ohio - Hulcher Services - Enterprise	pdf	174443	2006	Yes	Jul 03, 2007
<input type="checkbox"/>	North America	Service	xStack - US Olympia - Image Source - Service	pdf	135096	Jun 15, 2006		Aug 01, 2007
<input type="checkbox"/>	North America	Enterprise	xStack - US Redmond - Microsoft US Campus: Platform Adoption Center - Enterprise	pdf	560844	Jun 15, 2006		Jul 09, 2007
<input type="checkbox"/>	North America	Education	Business Wireless - US Vacaville - Vacaville Christian Schools - Education	pdf	225352	Jun 15, 2006		Jul 09, 2007
<input type="checkbox"/>	North America	Education	Business Wireless - US Washinton - National Cathedral School - Education	pdf	184709	Jun 15, 2006		Jul 09, 2007
<input type="checkbox"/>	North America	Education	Business Wireless - US Fountain Valley - Coastline Community College - Education	pdf	280982	Jun 15, 2006		Jul 09, 2007

Copyright ©2007 All rights reserved.

Steps

1. Select **Information > Case Studies** from the menu.
2. Click on the **Add** button to add a new case study.
3. The following pop-up form will be displayed.

http://dpartner.dlink-intl.com - Case Studies form - Microsoft Internet Explorer

Case Studies form {Appending}

Region* Select.. Vertical Market* Select..

Description*

Remark

Product Add Remove

Object ☒ All account ☐ OBU account ☐ SI partner Add Remove

Thumbnail (width 80px, height 64px) Add Erase

Attach* Add Modify Remove Open

Year 2007/09/19 Inactive ☐ , Order:

Save Reset Close

4. Select **Region*** and **Vertical Market*** to specify the regional location the case study is from and the industry market it is for.
5. Add a **Description*** for the case study to be uploaded.
6. Click on the **Add** button under **Product** and select the relevant product information for the case study to be uploaded.
7. Click on the **Add** button under **Object** and select the relevant audience the case study is targeted for.
8. Click on the **Add** button under **Thumbnail** to upload a thumbnail image file for case study.
9. Click on the **Add** button under **Attach*** to upload a file, or select attached file and click **Modify** to rename the filename.
10. Select attached file and click the **Remove** button if you wish to remove file and **Add** a new file.
11. Click on the **Open** button after selecting attached file if you wish to read the content of file.
12. You can change the date for **Document Date** if required.

For example:

The screenshot shows a web browser window with the address bar displaying 'http://dpartner.dlink-intl.com - Case Studies form - Microsoft Internet Explorer'. The page title is 'Case Studies form'. The form itself is a structured layout with yellow headers for each section. The 'Region*' dropdown is set to 'North America' and 'Vertical Market*' is set to 'Enterprise'. The 'Description*' text box contains 'Business Wireless, Switch - US San Diego - World Baseball'. The 'Remark' text box contains 'High-speed D-Link Wi-Fi networks launched at multiple ball'. The 'Product' section has a text box with '[Switch]' and '[Business Wireless]' and buttons for 'Add' and 'Remove'. The 'Object' section has checkboxes for 'All account' (checked), 'OBU account', and 'SI partner', with 'Add' and 'Remove' buttons. The 'Thumbnail' section has 'Add' and 'Erase' buttons. The 'Attach*' section shows a file 'cs_WorldBaseballClassic.pdf (181.75 KB)' with 'Add', 'Modify', 'Remove', and 'Open' buttons. The 'Year' section shows a date picker set to '2006/06/15', an 'Inactive' checkbox, and an 'Order' field set to '0'. At the bottom are 'Save', 'Delete', 'Reset', and 'Close' buttons.

13. Click the **Save** button to save the document form.

NOTE:

*You can add a number in the **Order** field to prioritize the case study sequence.*

*If you do not wish to have the case study set as active yet, click the **Inactive** checkbox before saving.*

6.3 SDD FAQ

You can add and manage SDD frequently asked questions at the DPS.

D-Link D-Partner WebSite back office

Home | Profile | Logout | User:Test

Management Home **Information** Account Training Forum Product Wireless Calculator Report

Document Case Studies **SDD FAQ** Newsletter Model Document Type Category Online Demo HTML Online Demo

DI SDD faq Found 32 Record(s)

Add Model: Select.. Select.. Keyword: Search Reset

<input type="checkbox"/>	Model	Topic/Answer	Order	▼Date	Inactive
<input type="checkbox"/>		How do I use DSA-3600 as a RADIUS Server? The DSA-3600 can be configured in a way that Local Database acts like an internal RADIUS server.			
	DSA-3600	The entire configuration can be done through DSA-3600 without the hassle of working with separate Access Points. Please see Configuration Guide for details.	0	Jul 11, 2007	
<input type="checkbox"/>		How do I create a user to generate a guest account without logging into the system as an administrator? Step 1: Go to Policy -> Privilege Profile, use Policy 2 for example, Step 2: Enable the Instant Account Privilege for Policy 2, and Apply Step 3: Associate user "novpn" with policy 2, and Apply Step 4: Login as user novpn, the user will have privilege to generated guest account using the existing plan.			
	DSA-3600		0	Jul 11, 2007	Yes
<input type="checkbox"/>		Why is the root password in DWR-500 CLI not changed after I have changed it in the WMI? The root account for Web-based Management Interface (WMI) and Command Line Interface (CLI) are 2 separate accounts. If you change the password for either WMI account or CLI account, it will not affect the password for the other.			
	DWR-500		0	May 14, 2007	

Copyright ©2007 All rights reserved.

Steps

1. Select **Information > SDD FAQ** from the menu.
2. Click on the **Add** button to add a new FAQ.
3. The following pop-up form will be displayed.

4. Select **Model*** to product category and model number.
5. Add the question in the **Topic***.
6. Specify the **Date***.
7. Write the answer in the **Answer***.
8. Click on the **Add** button under **Attach** if you need to add an attachment, or the **Modify** button if you need to rename the attached file, or the **Remove** button to replace or remove attachment, or **Open** to view content of file.

For example:

9. Click the **Save** button to save the document form.

NOTE:

*You may use HTML codes within the **Answer** field, such as `<p>` for paragraphing, `
` for next line, and specify a URL link using `` ``. This is useful especially when an attachment is needed. To find out the URL link of an attachment, click on the **Open** button to copy the link information.*

*You can add a number in the **Order** field to prioritize the question sequence.*

*If you do not wish to have the particular FAQ to be set as active yet, click the **Inactive** checkbox before saving.*

6.4 Newsletter

You can add and manage your newsletter in DPS, and specify object accessibility and send out date.

The screenshot displays the D-Link D-Partner WebSite back office interface. The top navigation bar includes links for Home, Profile, Logout, and User:Test. Below this, a secondary navigation bar contains links for Management, Home, Information (highlighted), Account, Training, Forum, Product, Wireless Calculator, Report, and a search bar. A third navigation bar lists various document types: Document, Case Studies, SDD FAC, Newsletter (highlighted with a red box), Model, Document Type, Category, Online Demo HTML, and Online Demo. The main content area is titled "Newsletter" and shows "Found 3 Record(s)". It includes a form with fields for "Add", "Object" (a dropdown menu), "News date" (a date picker), and "Keyword", along with "Search" and "Reset" buttons. Below the form is a table with three columns: "Date", "Subject", and "Object". The table lists three records: "Sep 10, 2007" with subject "DPS - Online Demo Upgrade - Sept 2007", "Sep 03, 2007" with subject "DPS - August 2007 - File Updates", and "Jul 18, 2007" with subject "DPS - July 2007 - File Updates". All records are associated with the "OBU account". A "Del" button is located at the bottom left of the table, and a pagination indicator "(1 / 1)" is at the bottom right. The footer contains a copyright notice: "Copyright ©2007 All rights reserved."

Date	Subject	Object
Sep 10, 2007	DPS - Online Demo Upgrade - Sept 2007	OBU account
Sep 03, 2007	DPS - August 2007 - File Updates	OBU account
Jul 18, 2007	DPS - July 2007 - File Updates	OBU account

Steps

1. Select **Information > Newsletter** from the menu.
2. Click on the **Add** button to add a new newsletter.
3. The following pop-up form will be displayed.

The screenshot shows a web browser window titled "http://dpartner.dlink-intl.com - Newsletter form - Microsoft Internet Explorer". The page has a blue header bar with the "Newsletter form" title and a status indicator "{Appending}". The form is divided into several sections with yellow labels on the left: "Subject*", "Description", "Content*", "Attach*", "Object", "News date*", and "Sending Out By*". The "Subject*" field is a single-line text input. The "Description" field is a multi-line text input. The "Content*" field is a large text area with a rich text editor toolbar above it, including options for font, size, bold, italic, underline, color, background color, bulleted list, numbered list, link, unlink, and image. The "Attach*" section contains a text input field and four buttons: "Add", "Modify", "Remove", and "Open". The "Object" section has three checkboxes: "All account" (checked), "OBU account", and "SI partner", followed by "Add" and "Remove" buttons. The "News date*" section includes a date picker set to "2007/09/19", an "Inactive" checkbox, and an "Order:" field. The "Sending Out By*" section has a date and time picker set to "2007/09/19 00:00". At the bottom of the form are "Save", "Reset", and "Close" buttons. The browser's status bar at the bottom shows "Done" and "Internet".

4. Add a **Subject*** and **Description** for the newsletter.
5. In the **Content***, add the necessary information using the tools provided and specify the font ant font size.
6. Click on the **Add** button under the **Attach*** to add an attachment, or the **Modify** button to rename the attached file, or the **Remove** button if you wish to replace the attachment, or **Open** to view file content.
7. Click on the **Add** button under **Object** and select the relevant audience the document is targeted for.
8. Specify the newsletter **News date***.
9. Specify the date for **Sending Out By***.

For example:

The screenshot shows a web browser window titled "http://dpartner.dlink-intl.com - Newsletter form - Microsoft Internet Explorer". The page has a blue header with the "Newsletter form" title and a user name "Jessie (09/03 2007)". The form is divided into several sections: "Subject*" with a text input field containing "DPS - August 2007 - File Updates"; "Description" with a text input field containing "August 2007 - File Updates"; "Content*" with a rich text editor showing "August - Highlights" and a preview of a newsletter; "Attach*" with a file upload area and buttons for "Add", "Modify", "Remove", and "Open"; "Object" with a list of regions (Vietnam, Singapore, Malaysia, Cambodia) and checkboxes for "All account", "OBU account", and "SI partner"; "News date*" with a date picker set to "2007/09/03" and an "Inactive" checkbox; "Sending Out By*" with a date/time picker set to "2007/09/03 00:00" and a status "Sep 03, 2007 17:17 send out (120)"; and a bottom section with "Save", "Delete", "Send", "Reset", and "Close" buttons, an "Email" input field, and a "Test" button. The status bar at the bottom shows "Opening page http://dpartner.dlink-intl.com/SystemMT/di_NewsForm.asp?sno=LO..." and "Unknown Zone".

10. Click the **Save** button to save the newsletter form.

11. To test how the newsletter appears in a recipient's email before sending out notification, add an **Email** address to send sample newsletter and then click the **Test** button.

NOTE:

*You can add a number in the **Order** field to prioritize the newsletter sequence.*

*If you do not wish to have the newsletter set as active yet, click the **Inactive** checkbox before saving.*